

US Product Line Warranty

Warranty Statement

From the date Products are shipped to the end user, either directly from Printronix or through one of its channel partners, Printronix warrants that its Products shall be free from defects in material and workmanship for the period or the Special Provisions described below. Printronix's only obligation under this warranty is to repair or replace the warranted part with such decision being at Printronix's sole and absolute discretion. This warranty is only applicable if the defective product has had normal utilization within the published specifications as modified from time to time, has been maintained in accordance with recommended procedures using Printronix approved parts, has not been modified or altered in a manner not approved by Printronix, and is not the result of shipping and handling damage.

The end user's remedies are expressly limited to Printronix' obligations as stated in this Warranty Statement and the associated special provisions described below.

THE WARRANTIES SET FORTH IN THIS WARRANTY STATEMENT, AND THE OBLIGATIONS AND LIABILITIES THEREUNDER ARE IN LIEU OF, AND THE PURCHASER HEREBY WAIVES, ALL IMPLIED GUARANTEES AND WARRANTIES, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL PRINTRONIX BE HELD LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSS OF USE, OR OTHER COMMERCIAL LOSS, HOWEVER OCCASIONED.

	One Year On-Site	90 Day On-Site	One Year Return to Factory	90 Day Return to Factory
Line Printers		✓		
Serial Printers		✓		
Spare Parts			✓	
Post Warranty Repairs				✓

Special Provisions

Ribbons

Printronix/TallyGenicom consumables are warranted to be free from defects in material and workmanship, and to mechanically perform out of box when properly installed in the printer providing acceptable print quality. Request for replacement of products not meeting the above criteria will be considered on an individual basis within one year from the date of purchase (through the same channels from which it was purchased). Warranty does not cover product failure due to misuse, product/performance alterations, shipping/handling damage, abuse, user error, improper storage at temperature/humidity extremes or problems/failures induced by the printer.